



Better Tillage. Better Tomorrow.

# Warranty Policy

## The warranty for the machine will be null and void if any non-genuine KELLY part is used on the machine.

KELLY guarantees its products against faulty workmanship and materials for twelve (12) months from date of delivery to the customer. This manufacturer guarantee supplements in scope the statutory warranty applicable in the relevant country.

Disc Chain, Prickle Chain and Swivel Bearings units are wear items and it is reasonable to expect that these parts may need to be replaced over time. Swivel Bearing units are guaranteed for a period of twelve (12) months or 4000 hectares/10,000 acres, whichever occurs first. Replaceable cutting disc blades are warranted against faulty materials and workmanship only. All other ground engaging tools carry a 20,000 hectare/50,000 acre wear warranty.

If the machine is registered within 2 months of delivery to the customer and all documentation is returned as per the Terms and Conditions of KELLY extended Warranty Offer, KELLY then offers an additional 36-month framework warranty. Machine registrations can be completed by the customer or dealer on the KELLY website or by returning the registration form in the KELLY operators manual.

The KELLY warranty policy does not cover incorrect assembly after handover to the purchaser, misuse, modifications, damage during transit, nor product that has not been maintained as per the KELLY maintenance procedures outlined in the relevant product manual. Failure to properly maintain the machine or blatant misuse shall result in the warranty being null and void.

Any warranty repair, service or modification to products must be performed by an authorised KELLY repairer or pre-approved by KELLY

in writing prior to any work being completed. If service parts are required these must be ordered through KELLY parts distribution.

To ensure the continuity of warranty, it is expected that all warranty repair works are completed in a timely manner, as specified by KELLY. A returns authority will be issued to the Dealer for any faulty parts to be returned at the request of the company.

Claims for warranty, labour or parts must be completed by the authorised dealer on the prescribed warranty claim form found on the KELLY website. KELLY reserves the right to request written, photographic, or video documentation prior to any warranty approval. Warranty claims are to be lodged within 30 days of completion of work. If further information is requested by KELLY, an additional period of 30 days will be allowed to provide the requested information.

For any uncertainties regarding warranty coverage or inquiries about whether a product concern falls under warranty, kindly direct all queries to [warranty@kellytillage.com](mailto:warranty@kellytillage.com). Our dedicated team will promptly assist you in resolving any concerns and ensuring a satisfactory resolution in accordance with our warranty policy.

Failure to adhere with the above instructions may result in the warranty claim being declined. Upon completion and approval of the claim, the dealer will receive a credit to their KELLY account.

The warranty will be immediately void if non-genuine KELLY approved parts & accessories are fitted.

**To activate the warranty a Machine Registration form must be lodged with the manufacturer.**

**Complete the Machine Registration form online**

Visit the **Resources** page on our website



Phone +61 8 8667 2253  
Email [sales@kellytillage.com](mailto:sales@kellytillage.com)  
[kellytillage.com](http://kellytillage.com)

KEFM278

Boomeroo Office  
684 Kelly Road,  
Boomeroo Centre SA 5482

Version E

Boomeroo Postal Address  
PO Box 100,  
Boomeroo Centre SA 5482

09/05/2024

Adelaide Office  
28 Greenhill Road,  
Wayville SA 5034



# Machine Registration

Receive an additional 36-month frame warranty by registering your product within 2 months of purchasing. Simply return your completed machine registration form, dealer pre-delivery checklist KEFM317 and customer machine delivery form KEFM301 via email or post, or fill the online form to be eligible.

## Purchaser/Owner

Name: \_\_\_\_\_

Address: \_\_\_\_\_

\_\_\_\_\_

Email Address: \_\_\_\_\_

Contact number: \_\_\_\_\_

Occupation: \_\_\_\_\_

## Purchasing Details

Date of Purchase: \_\_\_\_\_

Place of Purchase: \_\_\_\_\_

\_\_\_\_\_

Model Purchase: \_\_\_\_\_

Serial Number: \_\_\_\_\_

### What brought KELLY Tillage products to your attention?

Field Day	Family	Magazine/Newspaper: _____
Dealer	Website	Demonstration: _____
Friend/Neighbor	Radio	Referral Source: _____

On a scale of 1 to 10 (10 being highest) how likely are you to recommend us to friends and family?

1	2	3	4	5	6	7	8	9	10
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If you scored 8 or below then what must we do to become a 10 in your opinion?

\_\_\_\_\_

\_\_\_\_\_

If you scored 9 or above then please tell us why you gave us this score:

\_\_\_\_\_

\_\_\_\_\_

### Satisfaction with dealer/agent:

Was the machine pre-delivered satisfactorily?	Yes	No	_____
Were agents well informed about the product?	Yes	No	_____
Would you recommend the agent to other farmers?	Yes	No	_____

**Please return the completed form to:**  
**Mail to:** PO Box 100, Booleroo Centre SA 5482 Australia  
**Email to:** sales@kellytillage.com

**OR complete the Machine Registration form online:**  
 Visit the **Resources** page on our website