



Better Tillage. Better Tomorrow.

## Global Warranty Policy

KELLY guarantees its products against faulty workmanship and materials for twelve (12) months from date of delivery to the customer. This manufacturer guarantee supplements in scope the statutory warranty applicable in the relevant country.

Disc Chain, Prickle Chain and Swivel Bearings units are wear items and it is reasonable to expect that these parts may need to be replaced over time. Swivel Bearing units are guaranteed for a period of twelve (12) months or 4000 hectares/10,000 acres, whichever occurs first. Replaceable cutting disc blades are warranted against faulty materials and workmanship only. All other ground engaging tools carry a 20,000 hectare/50,000 acre wear warranty.

If the machine is registered within 2 months of delivery to the customer and all documentation is returned as per the Terms and Conditions of KELLY extended Warranty Offer, KELLY then offers an additional 36-month framework warranty. Machine registrations can be completed by the customer or dealer on the KELLY website or by returning the registration form in the KELLY operators manual.

The KELLY warranty policy does not cover incorrect assembly after handover to the purchaser, misuse, modifications, damage during transit, nor product that has not been maintained as per the KELLY maintenance procedures outlined in the relevant product manual. Failure to properly maintain the machine or blatant misuse shall result in the warranty being null and void.

Any warranty repair, service or modification to products must be performed by an authorised KELLY repairer or pre-approved by KELLY in writing prior to any work being completed. If service parts are required these must be ordered through KELLY parts distribution.

To ensure the continuity of warranty, it is expected that all warranty repair works are completed in a timely manner, as specified by KELLY. A returns authority will be issued to the Dealer for any faulty parts to be returned at the request of the company.

Claims for warranty, labour or parts must be completed by the authorised dealer on the prescribed warranty claim form found on the KELLY website. KELLY reserves the right to request written, photographic, or video documentation prior to any warranty approval. Warranty claims are to be lodged within 30 days of completion of work. If further information is requested by KELLY, an additional period of 30 days will be allowed to provide the requested information.

For any uncertainties regarding warranty coverage or inquiries about whether a product concern falls under warranty, kindly direct all queries to [warranty@kellytillage.com](mailto:warranty@kellytillage.com). Our dedicated team will promptly assist you in resolving any concerns and ensuring a satisfactory resolution in accordance with our warranty policy.

Failure to adhere with the above instructions may result in the warranty claim being declined. Upon completion and approval of the claim, the dealer will receive a credit to their KELLY account.

The warranty will be immediately void if non-genuine KELLY approved parts & accessories are fitted.