



Better Tillage. Better Tomorrow.

## **Kelly Returned Goods Policy**

Effective as of 1st August 2016.

- Only new & unused goods may be returned for credit within sixty (60) days of receipt of the initial order.
- If goods are received damaged, Kelly Tillage or its representatives must be notified within 5 days of receipt of goods.
- All damaged goods are eligible for a return however a Kelly Authorised Returns Document must accompany the items being returned \*
- All goods must be in original packaging/condition.
- Special order items are not eligible for return.
- Freight costs are not eligible for credit.
- It is the responsibility of the Dealer/ Customer to suitably package goods for return to avoid damage in transit.
- All authorised returns are subject to a restocking fee of 20%.\*
- All returned goods are subject to inspection by Kelly Tillage.
- Credit will be processed to your account, once goods have been received, inspected & checked.
- All goods returned for credit, must be accompanied by a Kelly Tillage, Authorised Returns Document. \*
- In the instance where incorrect goods were supplied, or were damaged in initial delivery, freight cost will be refunded, and restocking fee will not apply

\* KEFM230US Returned Goods Authority

**Calvin Stead**  
Managing Director