

Warranty Claim Process

Our philosophy is to get the customer back in the field as soon as practical. If possible, please supply any parts that the customer requires and then complete the application.

ALL major repair work will need to be approved by Kelly Engineering before proceeding.

Before you start your claim you will need:

- Photographs that clearly and accurately show the damage or issue being claimed for.
- Copies of any applicable invoices to be claimed.
- To have read and understood our Warranty Claim Policy.
- Copies of any instructions provided by a Kelly staff member.
- Machine must be registered.

Open the Kelly Warranty Claim Form on the Kelly Engineering website and fill it out. It is important that all sections of the form are completed before you submit the form.

AUS form: www.kellyengineering.com.au/warranty-claim/

USA form: www.kellyharrows.com/warranty-claims/

EU form: www.kellytillage.eu/warranty-claim/

The more information you provide, the faster we can complete the claim. Invoices submitted for payment will not be considered unless lodged with a completed warranty claim.