

## Warranty Policy for all marketplaces apart from the USA and EU Countries

### **The warranty will be void of unauthorised parts or attachments are fitted.**

Kelly guarantees its products against faulty workmanship and materials for twelve (12) months from date of purchase. Disc Chain, Prickle Chain and Swivel Bearings units are considered to be wear items and it's reasonable to expect that these parts may need to be replaced over time.

Kelly offers an additional 12 month warranty if the machine is registered within 2 months of purchasing the machine. Machine registrations can be completed by the customer or dealer on the Kelly website or the Kelly supplied warranty registration form in the operator manual.

Kelly's warranty policy does not cover misuse, modifications, damage during transit or product that has not been maintained per the Kelly maintenance procedures outlined in the relevant product manual. Failure to properly maintain the machine or blatant misuse shall result in the warranty being null and void.

Kelly reserves the right to request written, photographic or video documentation prior to any warranty authorisation. All warranty queries and requests for authorisation can be directed to [warranty@kellytillage.com](mailto:warranty@kellytillage.com).

Any warranty repair, service or modification to products must be performed by an authorised Kelly repairer and pre-approved by Kelly in writing prior to any work being carried out.

Kelly will issue an "Authorised Returns" notice for any faulty parts to be returned at the request of the company.

Any claim for warranty, labour or parts must be completed on the prescribed warranty claim form found on the Kelly website.

Warranty claims are to be lodged within 30 days of completion of work. If further information is requested on the claim from the Warranty Officer, you have 30 days to provide the information. If you fail to adhere with the above instructions the warranty claim may be declined.

Upon completion and approval of this claim the dealer will receive a credit to their account.